Adults and Communities Performance 2017/18
April – November 2017

PREVENT NEED

Corporate Strategy	Better Adult Social Care
Joint Health and Wellbeing Strategy	Managing the shift to early intervention and prevention

Corporate Priority: Unified prevention offer and Information and Support

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	17/18	16/17 and Quartile	
Local	% of sequels that 'Prevent Need'	Target Band Width	G	⟷	59-63%	60% (10.9k out of 18.3k)	58% (18.9k out of 32.7k)	N/A
ASCOF 3D pt 1	% of SUs who find it easy to find information	H	N/A	N/A	70.1%	Due May -18	70%	Bottom
ASCOF 3D pt 2	% of carers who find it easy to find information	H	N/A	N/A	N/A	Next survey due 2018/19	63.5%	Third

Corporate Strategy	Leicestershire's Cultural Environment

Corporate Priority: A Better Place and Visitor Offer

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	17/18	16/17 and Quartile	
Local	Heritage visits	H	G	⟷	Maintain 16/17	115.9k	115.7k (Apr-Nov)	N/A
Local	Hours of Volunteering	H	G	⟱	Maintain 16/17	18.0k	16.6k (Apr-Nov)	N/A

Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	17/18	16/17 and Quartile	

Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	17/18	16/17 and Quartile	
Local	Total council funded library visits	H	G	⬆	1.0m	699.0k	696.8k (Apr-Nov 2016)	N/A
Local	Total council funded library issues	H	G	⬆	1.41m	1.04m	1.02m (Apr-Nov 2016)	N/A
Local	Council funded children's issues	H	G	⬆	551.0k	421.2k	412.6k (Apr-Nov 2016)	N/A
Local	E-loans	H	G	⬆	100.2k	85.6k	48.0k (Apr-Nov 2016)	N/A
Local	Total community library issues	N/A	N/A	N/A	N/A	250.5k	278.0k (Apr-Nov 2016)	N/A
Local	Community library children's issues.	N/A	N/A	N/A	N/A	137.1k	143.3k (Apr-Nov 2016)	N/A

Corporate Strategy	Investment in People – Employment and Skills Support

Corporate Priority: Remodelled Library Service

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	17/18	16/17 and Quartile	
Local	LALS Success Rate	H	A	⬆	86%	81% (Academic year 17/18)	96% (Academic year 16/17)	N/A

REDUCE NEED

Corporate Strategy	Better Adult Social Care
Joint Health and Wellbeing Strategy	Supporting the ageing population; Improving services for people with learning disabilities

Corporate Priority: Unified prevention offer and Information and Support

Measure and Description		Aim	RAG	In-Year Progress	Year-end Target	17/18	16/17 and Quartile

Corporate Priority: Unified prevention offer and Information and Support							
Measure and Description		**Aim**	**RAG**	**In-Year Progress**	**Year-end Target**	**17/18**	**16/17 and Quartile**	
Local	% of sequels that 'Reduce Need'	Target Band Width	G	⬆	13-17%	17% (3.0k out of 18.3k)	21% (6.9k out of 32.7k)	N/A
ASCOF 1I pt 1	% of SUs who had as much social contact as they would like	H	N/A	N/A	48%	Due May 18	46%	Second
ASCOF 1I pt 2	% of carers who had as much social contact as they would like	H	N/A	N/A	N/A	Next survey due 2018/19	31.4%	Third

Corporate Priority: Effective Support for People with Learning Disabilities							
Measure and Description		**Aim**	**RAG**	**In-Year Progress**	**Year-end Target**	**17/18**	**16/17 and Quartile**	
ASCOF 1G	% of people with LD in settled accommodation	H	G	⬆	80%	80.0% (1.2k out of 1.5k)	79.4% (1.2k out of 1.5k)	Second
ASCOF 1E	% of people with LD in employment	H	G	⬆	11%	11.4% (0.2k out of 1.5k)	11.1% (0.2k out of 1.5k)	Top

DELAY NEED

Corporate Strategy	Integrating Health and Social Care – Better Care Fund
Joint Health and Wellbeing Strategy	Supporting the ageing population

Corporate Priority: Improved Hospital Discharge and Reablement							
Measure and Description		**Aim**	**RAG**	**In-Year Progress**	**Year-end Target**	**17/18**	**16/17 and Quartile**	
Local	% of sequels that 'Delay Need'	Target Band Width	G	⬌	12-16%	12.1% (2.2k out of 18.3k)	12.2% (4.0k out of 32.7k)	N/A

Corporate Priority: Improved Hospital Discharge and Reablement							
Measure and Description		**Aim**	**RAG**	**In-Year Progress**	**Year-end Target**	**17/18**	**16/17 and Quartile**	
Local	Delayed transfers of care attributable to ASC-only	L	N/A	N/A	TBC	242 Ave days/Mth (Apr-Oct)	248 Ave days/Mth (2016/17)	Second
ASCOF 2D	% of people who had no need for ongoing services following reablement	H	A	⟺	80%	78.8% (1.6k out of 2.0k)	80.2% (2.7k out of 3.4k)	Second
ASCOF 2B pt 1 *BCF*	Living at home 91 days after hospital discharge and reablement	H	G	⇧	87%	89.9% (507 out of 564)	86.5% (378 out of 437)	Second
ASCOF 2A pt 1	Permanent admissions to care (aged 18-64) per 100,000 pop.	L	R	⇩	6.1	8.8 (36 admissions) (full year forecast)	7.1 (29 adm's) (full year)	Top
ASCOF 2A pt 2 *BCF*	Permanent admissions to care (aged 65+) per 100,000 pop.	L	G	⟺	630.6	619.1 (863 admissions) (full year forecast)	633.5 (864 adm's) (full year)	Third

MEET NEED

Corporate Strategy	Better adult social care
Joint Health and Wellbeing Strategy	Supporting the ageing population

| Corporate Priority: Greater Personalisation of Services							
Measure and Description		**Aim**	**RAG**	**In-Year Progress**	**Year-end Target**	**17/18**	**16/17 and Quartile**	
Local	% of sequels that 'Meet need'	Target Band Width	A	⟺	5-9%	11.4% (2.1k out of 18.3k)	9.0% (2.9k out of 32.7k)	N/A

Corporate Priority: Greater Personalisation of Services							
Measure and Description	**Aim**	**RAG**	**In-Year Progress**	**Year-end Target**	**17/18**	**16/17 and Quartile**	
ASCOF 1C pt 1a	Adults aged 18+ receiving self directed support	H	A	⟷	97%	93.3% (4.6k out of 4.9k)	95.5% (4.6k out of 4.8k)	Second
ASCOF 1C pt 2a	Adult aged 18+ receiving direct payments	H	G	⟷	45%	52.9% (2.6k out of 4.9k)	55.4% (2.7k out of 4.8k)	Top
ASCOF 1C pt 1b	Carers receiving self directed support	H	G	⟷	99%	99.6% (1.4k out of 1.4k)	99.7% (1.6k out of 1.6k)	Second
ASCOF 1C pt 2b	Carers receiving direct payments	H	G	⇧	96%	96.9% (1.4k out of 1.4k)	96.7% (1.5k out of 1.6k)	Second

Corporate Priority: Strong Adult Safeguarding							
Measure and Description	**Aim**	**RAG**	**In-Year Progress**	**Year-end Target**	**17/18**	**16/17 and Quartile**	
Local	Of safeguarding enquiries where an outcome was expressed, the percentage partially or fully achieved	H	G	⟷	85%	94.9% (561 out of 591)	94.2% (481 out of 512)	N/A
ASCOF 4B	% of service users who say that services have made them feel safe	H	N/A	N/A	90%	Due May -18	91%	Top

<u>Key to Columns</u>

Measure	ASCOF	A metric within the national performance framework known as Adult Social Care Outcomes Framework (ASCOF)
	Local	A measure defined and calculated for Leicestershire County Council only

Aim	High	The aim of performance is to be high
	Low	The aim of performance is to be low

In year progress	⬆	During the course of the year performance is improving. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is improving.
	⬌	During the course of the year performance is neither improving nor declining. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is similar.
	⬇	During the course of the year performance is declining. If month-by-month monitoring is not applicable e.g. due to seasonality, progress on year-to-date compared with last year is declining.